

TRIO ROUNDS



➤ **What are Trio Rounds?**

- Trio Rounds: Daily bedside rounds between Patient, Nurse and Physician

➤ **What are the benefits of Trio Rounds?**

- Improve communication between all participants in bedside rounding.
- Improve patient's perception of how Physicians and Nurses collaborate and communicate effectively.
- Define a clear discharge plan and goals that need to be met for discharge to occur.
- Increase patient satisfaction scores in categories that deal with our key driver communication.
- Develop a collaborative relationship with the medical staff.

➤ **Do I need to bring anything with me for Trio Rounds?**

- Write down any non-emergent questions for physician on Trio Rounds Guide.
- Bring the Trio Rounds Guide and the SBAR to rounds to know what items need to be discuss.

Nurse (RN) Standard Work

- Once RN receives page from UC that rounding is to begin, the RN responds immediately to the UC confirming they received the page.
- If RN not available, UC will inform charge nurse. The charge nurse will relieve the RN or round for them.
- RN will meet MD in Work Station and acknowledge which nurse will round first.
- Beginning RN will meet MD at bedside utilizing their SBAR and Trio rounds guide.
- At conclusion of rounding RN will update communication board in room regarding plan of care.
- RN will then page the next assigned RN through the pager system on their Work Station on Wheels. and make sure they are with the MD
- Trio round guide will be completed by RN and used as a report tool for the next shift. One tool will follow the patient for their entire stay.
- At times of shift change the off going RN will be responsible for performing the Trio Rounds until the RN clocks out.

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➤ **What are Trio Rounds?**

- Trio Rounds are daily rounds at the bedside with the Physician, RN, and Patient/Family to improve communication and collaboration with all participants.

➤ **What are the benefits of Trio Rounds?**

- Provide the MD the most current information regarding your patients status.
- Minimize phone calls to office to clarify your orders or plan of care.
- RN can provide a clear voice to patient and family regarding the MD plan of care.

Physician (MD) Standard Work

- Arrive on floor or you may call unit ahead of arrival with your ETA and what charts to pull for you.
- Notify UC of the following
 - a. Which charts you are taking
 - b. Which Work Station you'll be in
 - c. Time frame before you will start rounding.
- When R.N's meet you in the Work Station let them know the sequence you will be seeing patients.
- At conclusion of each bedside rounding, the RN will present a summary of key areas addressed in plan of care or discharge process. The RN will update the patient communication board with the most current plan of care.

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➤ **What are Trio Rounds?**

- Trio Rounds: Daily bedside rounds between Patient, Nurse and Physician.

➤ **What are the benefits of Trio Rounds?**

- Reduce need to clarify orders with physicians.
- Improved MD satisfaction by reducing calls to office.
- RN will be a stronger resource to discuss patient status and plan of care with family and ancillary staff.

Unit Clerk (UC) Standard Work

- MD will notify the UC either in person or by phone which charts they will be taking, which Work Station they will be in and the time frame before they start rounding.
- UC will notify RNs of MD's arrival via the paging system using the standard format "Trio, MD Last Name, N/S (North or South Work Station), Room #".
- UC will receive immediate confirmation from RN that they have received the notification.
- If RN not available for rounding within the MD time frame the UC will notify the Charge nurse for those patients using the standard format "Trio, MD Last Name, N/S (North or South Work Station), Room #"
- UC will update assignments white board in North and South Work Stations.

AMH Trio Rounds Process Map

