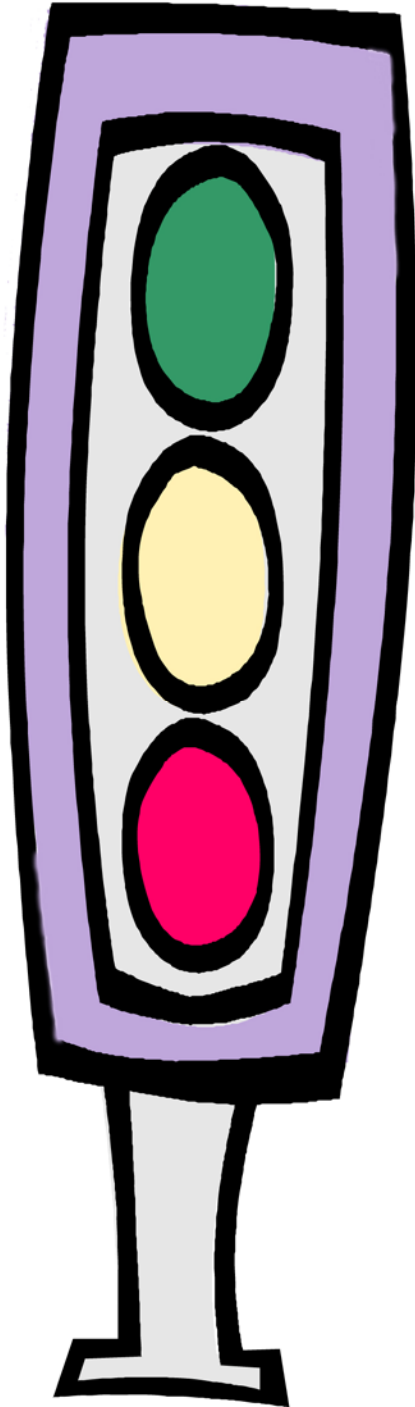


Stop Light Report: Physician Follow-up

This report contains follow up based on your feedback from:
The 2009 Physician Satisfaction Survey



- **Completed!**



1. **Annual CPR for Physicians and Office Staff--** Lisa Wilson is available to provide this training during evenings. You can call her to set up a date and time. Her office number is 463.7257. Some offices have found that they can get a pharmaceutical rep to provide dinner for your staff during this training.

- **Work in Progress:**



1. **Difficulty in scheduling patients for outpatient procedures--** We will contact your staff to ask their perspective on the difficulties and see what we can do to provide a better process.
2. **Dictated progress notes –not consults—**seem to be very low priority for transcription, but are a vital vehicle for doc to doc communications—The progress notes are transcribed at CHNE. They are currently caught up, as of 11/2/19, and they believe that they have found a solution to keep them caught up. If, however, you find otherwise, please contact us and let us know so that we can follow up further.



- **We can't do it now and here is why:**

Thank you for participating in our 2009 Physician Satisfaction Survey! Your feedback has been very helpful. If you have additional questions/concerns that you would like to share with the Physician Engagement Team, or you do not see improvement in the areas addressed above, please see the attached flyer for our contact information.